



Congratulations on choosing to build your dream home at Brabham!

At Brabham, our ambition is to set a new standard for connected communities; one that will enhance the wellbeing of its residents.

To help you connect your new home, we've put together this handy document to help you make your move as smooth as possible.



Supporting the community with local employment and business opportunities



Wireless network access in some public spaces



NBN network access for all residents

CONNECTING TO NBN

1. Before building your home, let your builder know that NBNCo is the infrastructure provider for your area so that they can wire your house appropriately and liaise with NBNCo during the build, to ensure your house is ready for your new connection. It is also advisable to ensure the builder installs a lead-in conduit underground in your yard in preparation for your lead in cabling (wiring which goes from the telecommunications pit in the street to your home), which will be installed by NBNCo when you arrange your new connection.
2. Once your home is in the final stages of construction you will need to contact a retail service provider of your choice and request a new connection. The retail service provider will, on your behalf, arrange for NBNCo to install the lead in cabling and the NBN Utility Box which are the final items needed for your connection.

A full list of the retail service providers in your area is available on the NBNCo website:
www.nbnco.com.au/get-an-nbn-connection/certified-service-providers.html

Contact details for your telecommunications infrastructure provider:

 1800 687 626  www.nbnco.com.au



DevelopmentWA

PEET

How can I find out the required specifications of the home wiring and lead in conduit?

Once you let your builder know who your infrastructure provider is, they will normally have these details on file. If they or you need further information, you/your builder should contact the infrastructure provider directly.

What is a fibre network?

Optical fibre cabling is the newest type of cabling that is installed for telecommunications networks in Australia. The benefit to homeowners is that data is carried at a high speed, which means faster internet connections than traditional copper telecommunication networks.

My builder cannot locate the conduit that runs under the retaining wall, what should I do?

Prior to commencing construction of your home, your builder would have completed a feature survey of the lot to identify the location of the services, including any conduits.

During construction of the house with various contractors on site, the indicator pipe or flag showing the location of the conduit is often pulled out or misplaced, making it difficult to locate the conduit when it comes to connecting. In the first instance, the builder should refer to their feature survey plan to ensure they are digging in the correct location for the conduit.

If they are still unable to locate it, they should contact Peet directly for assistance with photographs of areas they have looked in, so we can point them in the right direction.

Do I still need a television aerial or can I connect to free to air digital television through the fibre network?

The NBN Fibre TV solution enables television signals to be provided quickly and cost-effectively to premises in large new developments using the same FTTP broadband infrastructure used to carry broadband services, thereby avoiding the need for television rooftop antenna infrastructure or MATV cabling.

I am building the home as a rental/do not want a landline telephone or internet retail services at this stage, but would like my lead in cabling installed now so the landscaping is not disturbed at a later date.

To have your lead in cabling installed you must contact a retail service providers directly at a time suitable to you. You may be able to find a retail service provider that offers short term month to month contracts.
<https://www.nbnco.com.au/residential/service-providers>

Can I connect to Foxtel through the fibre network?

Please contact Foxtel or your retail service provider directly to make enquiries for your location.

Where can I go for further information?

We recommend contacting your retail service provider or the infrastructure provider directly. There is also information on their websites dedicated to making the process easier for homeowners. If you're having trouble arranging a connection or still need further help after talking to the infrastructure and retail service providers, Peet Customer Relations can be contacted for assistance on 9420 1169.

I have moved into my new home but have been advised by my retail service provider that telecommunications are not yet available in my area. Why is there a delay and when will telecommunications be available?

With telecommunications infrastructure, it is the developers responsibility to install the telecommunications pits and piping in preparation for the installation of the cabling.

The telecommunications pits and piping are all completed and handed over to the telecommunications infrastructure provider at practical completion of your lot, before you start building your home. Sometimes there is a delay with the installation of cabling from the infrastructure provider, which can be for a number of reasons but is outside of the developer's control.

Please contact the infrastructure provider directly, for an update on the availability of services. NBNCo currently have a service where residents in new estates can subscribe to updates and they will let you know when your area is at the "ready to order a retail connection" stage. Subscribe by calling NBNCo directly and providing your details.

